

Planning stakeholder satisfaction measurement

Bachelor's degree programmes

Stakeholders	Measuring and survey model	Frequency
Baccalaureate students	Information sessions	Yearly
Secondary school advisers	Information sessions	Yearly
Participants	Information sessions	Yearly
Students	Welcome sessions	Yearly
Students	First year	Yearly
Students	Final year	Yearly

Students	Student teaching evaluation	Six-monthly
Students	External internships	Yearly
Students	Undergraduate Final Year Project	Yearly
Deusto tutors	Undergraduate Final Year Project	Yearly
Students	INCOMING Mobility OUTGOING Mobility	Yearly
Students	DeustoAlumni Workshops	Yearly
Graduates	Labour market insertion Spanish Labour market insertion Basque	Yearly
Tutors at host companies/internship centres	External internships	Yearly
Deusto tutors	External internships	Yearly

Teaching staff	Self-evaluation	Six-monthly
Academic staff + Non-academic staff	General	Three-yearly

Master's degrees

Stakeholders	Measuring and survey model	Frequency
Participants	Fairs	Yearly
Students	General (no mobility) General (mobility)	Yearly
Students	External internships	Yearly
Students	Master's Final Project	Yearly
Deusto tutors	Master's Final Project	Yearly
Students	INCOMING Mobility OUTGOING Mobility	Yearly
Students	Student teaching evaluation	Six-monthly
Graduates	Labour market insertion	Yearly
Tutors at host companies/internship centres	External internships	Yearly
Deusto tutors	External internships	Yearly
Teaching staff	Self-evaluation	Six-monthly
Academic staff + Non-academic staff	General	Three-yearly

PhD Programmes

Stakeholders	Measuring and survey model	Frequency
Thesis supervisors	General	Yearly
Research trainees	General	Yearly
Graduates	Labour market insertion	Three-yearly