



# DEUSTO HALL OF RESIDENCE

## Summary of Hall Members Survey Results Report

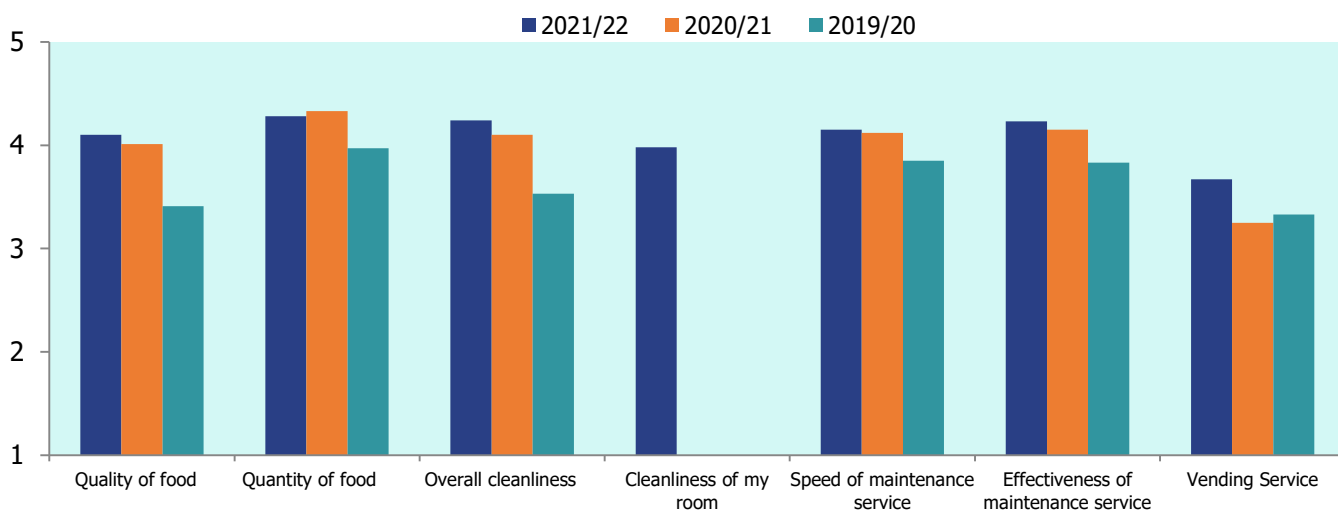
### 2021/2022 ACADEMIC YEAR

### Population and sample data

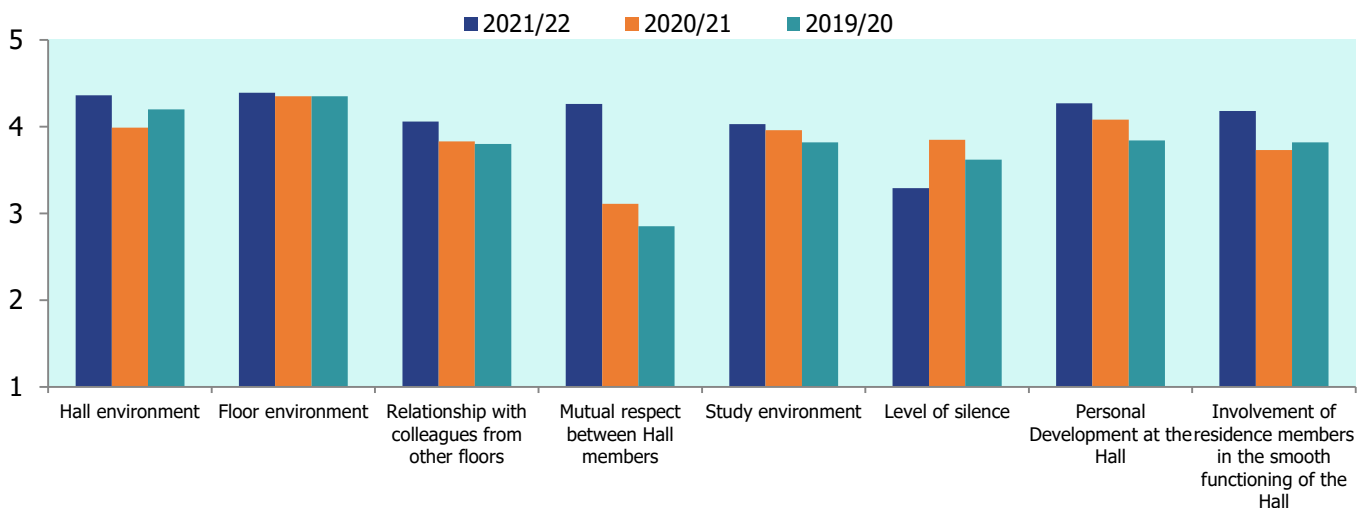
The data presented in this report are the result of the evaluation carried out by the **Deusto Hall of Residence members**. The data were collected through an online and paper survey and the report was produced in January 2022.

Of the **255 people** who made up the study population (guests staying at the Deusto Hall of Residence throughout the 2020/21 academic year), data were collected from a total of **126 people**, representing a **49.41% participation rate**.

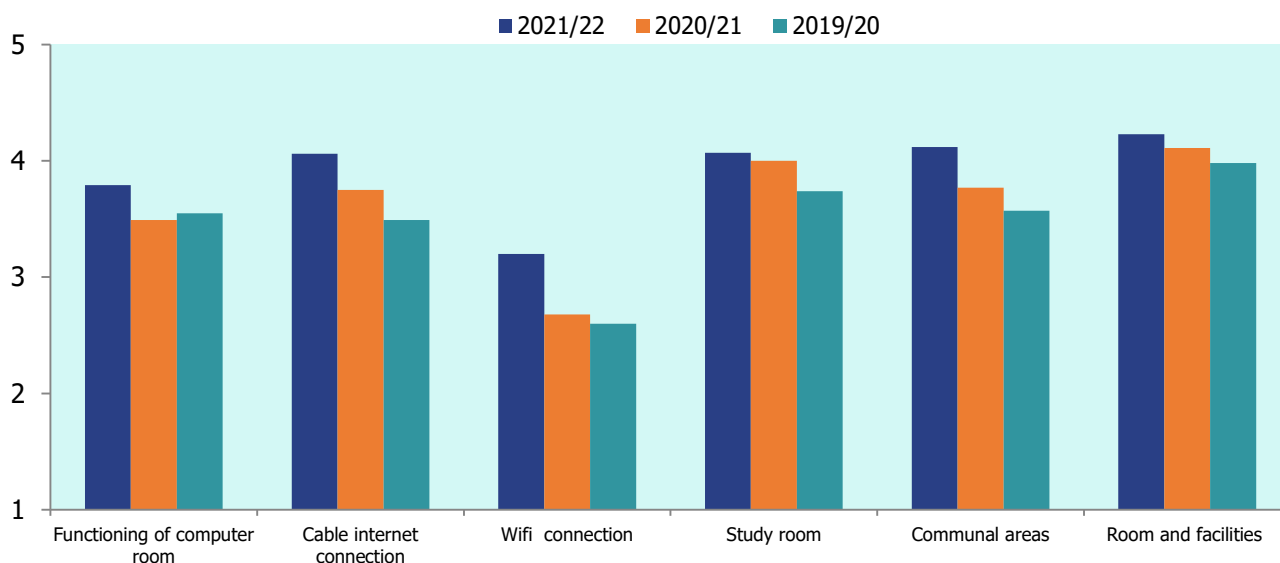
#### Accommodation and Services



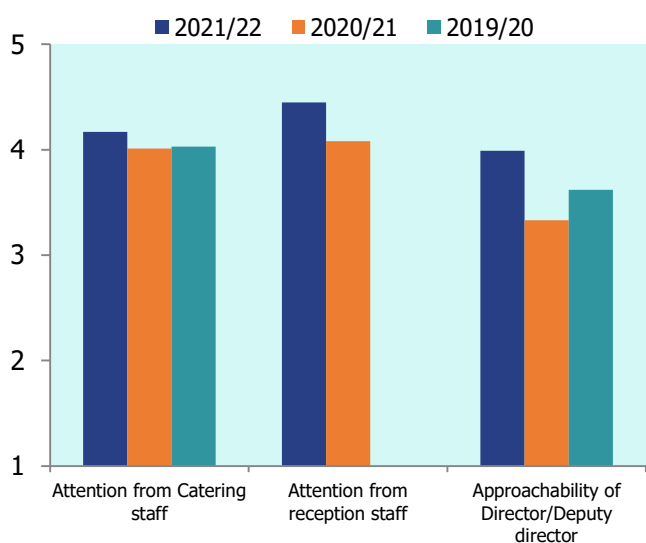
#### Hall life



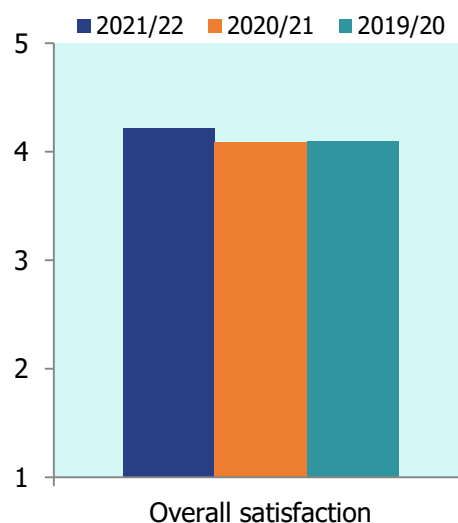
#### Material means



#### Personal attention



#### Miscellaneous



#### Positive highlights

- Quality and quantity of food.
- The atmosphere at the Hall.
- Attention from staff.



#### Areas for improvement

- Wifi coverage in communal areas.
- Improve Dining room – Hall members coordination.