

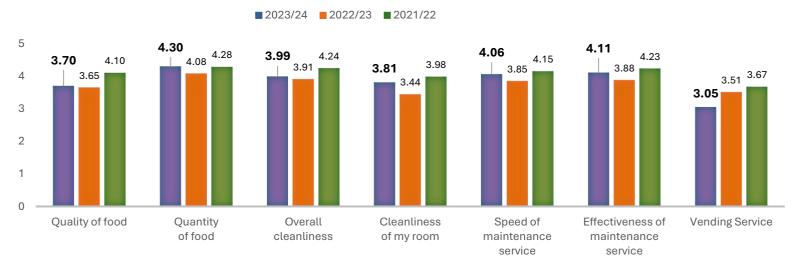
DEUSTO HALL OF RESIDENCE Summary of Hall Members Survey Results Report 2023/2024 Academic Year

Population and sample data

The data presented in this report are the result of the evaluation carried out by the **residents at Deusto Hall of Residence**. The data were collected through an online survey, and the report was produced in January 2024.

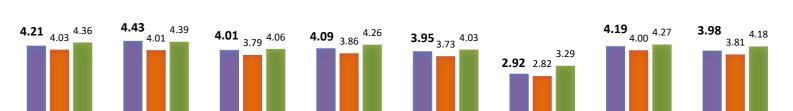
Of the **266 people** who made up the study population (residents at the Deusto Hall of Residence at the time of the survey), data were collected from a total of **133 people**, representing a **50% participation rate**.

Accommodation and services



Hall life

■ 2023/24 ■ 2022/23 ■ 2021/22



Hall environment

Million

Floor environment Relationship with colleagues from other floors

Mutual respect between Hall members

Study environment

Level of silence

Personal Development at the Hall Involvement of residence members in the smooth functioning of the

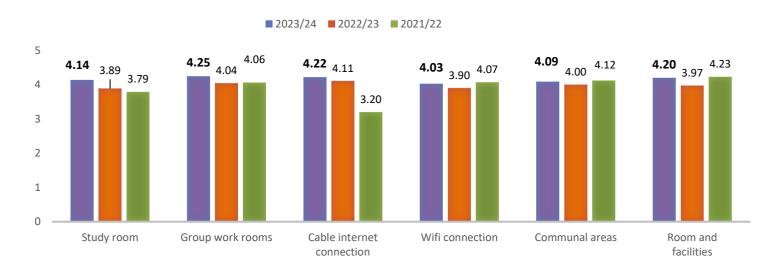
Hall

DEUSTO HALL OF RESIDENCE

Summary of Hall Members Survey Results Report

2023/2024 Academic Year

Material means



Personal attention

■ 2023/24 **■** 2022/23 **■** 2021/22 **4.56** 4.54 4.45 5 **4.11** 4.12 4.17 **4.06** 3.32 3.99 **3.76** _{3.45} 4 3 2 1 Attention from Approachability of Attention from Attention from nightwatchman's Director/Deputy Catering staff reception staff director

Overall satisfaction





Himmer

Positive highlights

- Higher scores than the previous academic year.
- Assistance provided by the reception team.
- The atmosphere among residents.



Aspects to be improve

- Noise levels in the bedroom area.
- The operation os vending machines.