

# DEUSTO HALL OF RESIDENCE

SUMMARY OF RESULTS

2023/24 ACADEMIC YEAR



**100%**

of the objectives achieved



**>4.21/5**

overall satisfaction



**100%**

of the indicators met

## Achievement of the annual plan objectives



**2023/24**

**100%**



**2022/23**

**88%**



**2021/22**

**100%**

## SATISFACTION

The overall satisfaction in the 2023/24 student survey was 4.21/5, while 99.23% of students would recommend the Deusto Hall of Residence to a friend. In the case of the guest survey (international postgraduate students and visiting professors), scores ranged from 4.02/5 to 4.45/5.

## INDICATORS OF THE QUALITY MANAGEMENT SYSTEM

The compliance margins for the indicators were fully achieved, with a 100% success rate.

## IMPROVEMENTS THROUGHOUT THE ACADEMIC YEAR

A number of joint activities were organised between the four UNIJES Halls of Residence (Jesuit universities in Spain): a sports championship in Santiago de Compostela and an experience focused on Forgiveness and Reconciliation, also in Santiago, with significant participation from the hall residents.

A total of 14 seminars were held, more than in any previous years, with greater involvement from the hall residents in their organisation and attendance.

The first edition of the "Solidarity Market" was held, with a focus on solidarity and sustainability.

A welcome party was held for new hall residents to assist with their integration, as well as to serve as the culmination of the welcoming activities planned for them.